

HOW TO HANDLE ACCOUNT FRAUD



IF YOU SUSPECT YOU MIGHT BE A VICTIM OF ACCOUNT FRAUD PLEASE TAKE THE FOLLOWING STEPS IMMEDIATELY:

**STEP 1: REPORT FRAUD TO MAGNOLIA STATE BANK.
CALL: 1-855-BANKMAG (226-5624)**

**STEP 2: CONTACT THE CREDIT REPORTING AGENCIES
TO PLACE A FRAUD ALERT ON YOUR CREDIT REPORT.**

**STEP 3: REPORT ID THEFT TO THE FEDERAL
TRADE COMMISSION.**

AFTER NORMAL BANKING HOURS CALL:

Credit Card Customer Service 1-800-423-7503
Credit Card Lost/Stolen Support: 1-866-604-0381
Debit Card Lost/Stolen Support: 1-800-500-1044
Debit Card Fraud Verification: 1-855-961-1602

REPORT TO:

Equifax: 1-888-766-0008
Experian: 1-888-397-3742
TransUnion: 1-800-916-8800

CALL 1-877-IDTHEFT (438-4338)

Report online at <https://www.ftc.gov/>

Depending on the transaction and type of fraud, more steps may be required such as closing accounts, obtaining your credit report and contacting Social Security Administration. A bank representative will help you determine your next steps.